

# 2020 FIRE



## Company Profile/ Capability Statement



### Contact details

Name: 2020 Fire Protection Pty Ltd  
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### Triple certified:



## Who is 2020 Fire Protection?

2020 Fire Protection is a family-owned business delivering quality fire protection to the strata, aged care & facility management sectors across NSW.

Our name was formed from '20/20 vision' and this clarity is reflected in our values:

- We care
- Quality matters
- We keep people safe

2020 Fire was founded in 2010 and employs a diverse team of passionate experts, ensuring customers and occupants are kept safe through quality, reliable fire protection systems.

We're excited to be continuously growing, but proud to be working with many of our founding customers- a testament to our quality and great service.

## What do we do?

2020 Fire's team undertakes inspection, testing, repairs, upgrades, office fitout and annual fire safety statement assessment for existing buildings across NSW.

Our work ranges from small unit complexes through high-rise, hotels, infrastructure, airports, jails, schools and much-more - meaning your property is safe in our hands.

Our [FPAS accredited staff](#) and Accredited Practitioners (Fire Safety), inspect, test and assess fire safety systems, ready for endorsement of annual fire safety statements.

We develop long term relationships with our customers to ensure that legal obligations are met, cost is competitive and occupants are kept safe.

The team at 2020 Fire Protection care greatly about supporting those less fortunate and give back significantly to worthy charities. See [here](#) for more info.

## How do we deliver service?

2020 Fire holds JAZ/ANZ certification of our ISO9001 Quality, ISO14001 Environmental & AS/NZS4801 Safety Management systems. We care about 'doing it right'.

2020 Fire Protection is an FPA Australia Gold Member, an FPAS Accredited business, employs Accredited Practitioners (Fire Safety) and, subscribers to the code of practice.

Our CEO is a Director of the National Board for FPA Australia, a key contributor to the Strata Services Committee of Strata Community Association (NSW) and a member of the NSW Building Commissioner's Pillar 5 committee.

The above ensures we're up to date on standards, trends & the future of fire protection.

Key account managers proactively ask questions to better understand your needs. They're willing & available to communicate highly technical subjects in plain language.

Our staff are highly trained and performance is audited regularly. They understand your fire system and care about it operating correctly in an emergency.

All activities are recorded, scheduled and audited through an asset and job management system- '[Uptick](#)'. Our field staff use mobile devices to record their test results.

Your assets lists and site data is available; free in most standard formats including MS Excel or Word and we self-audit previous year's results to ensure we're identifying trends & you're not paying for warranty items. Ask for an example!

## What are the benefits?

- Transparent approach to all communications- self auditing.
- Reliable fire systems to protect you and your occupants.
- *Site specialists* to give you plain-English answers - no chasing, no jargon.
- [Web bookings](#) to reduce site management admin for inspections.
- Electronic copies of your assets and defects in all standard formats.
- Reduced risk and liability- through an ISO9001 management system.
- Better understanding of fire systems via free training available for your staff.
- Well presented, expert firm to compliment your business's service delivery.
- A fire company that understands your needs via great communication, active industry membership and continuous improvement.
- Open, transparent feedback policy- tell us what we can do better!

## Insurance Policies

Public and Product Liability-	\$20M
Professional Indemnity-	\$10M
Workers Compensation-	All staff.
Home Owners Warranty-	Pre-qualified

All certificates of currency available: [here](#)

## WHS, Quality, Community and the Environment

2020 Fire Protection is committed to providing a workplace where the health, safety and welfare of all employees, contractors and customers is of the utmost importance. We maintain a constantly improving, accredited WHS, Quality and Environmental management system, independently audited by Sustainable Certification, CM3, Trades Monitor and others. Visit <https://www.2020fireprotection.com.au/> for info on our policies, procedures or certification.

2020 Fire is committed to minimising the impact of fire protection on the environment. This means we will follow approved practices and licensing for the handling of ozone depleting substances, use AS1851-2012 to cut water use and recycle all equipment used in the maintenance of fire systems.

2020 Fire Protection has registered to complete a Reconciliation Action Plan to bridge the gap with Indigenous Australia, installed solar to minimise our environmental impact and implemented an employee engagement program- Lattice to cement our position as an employer of choice.

## Client Sample

- **Property:** Jones Lang LaSalle, John Hill, Bresic Whitney, BFMS.
- **Infrastructure:** Ventia, Sydney Airport Corporation, Spotless, BGIS.
- **Strata:** Premium Strata, McCormacks, BCS, STM, Bright & Duggan, Strata Plus.
- **Fitout:** Intermain, Sherington, Valmont, Calida, Versatile, Dolton & Dean.
- **Education:** Newington College, TAFE NSW, Education NSW, UTS

Call one of 20/20 Fire's team on 1300 340 210, email [service@2020fire.com.au](mailto:service@2020fire.com.au) or read our case studies at <https://www.2020fireprotection.com.au/> if you'd like to know more.

