

Standard Terms and Conditions – 2022

Quotations

- Quotations are valid for 30 days only.
- Where itemised quotes are supplied, prices are based upon all items being approved. If not all approved at once, discounts will be removed or all other items increased by 5%.
- If a repair task amount falls below \$500 + GST, standard service call fee as per schedule of rates will be charged.
- Quotes are confidential and may not be used for scoping or tendering purposes.
- Quoted price is only valid if a current schedule of essential fire safety measures is provided at time of quoting.
- This quotation specifically excludes incoming power & water supplies and relies on using the existing incoming supply
- Unless the quotation wording states 'this project is based on a design & construct scope', the project is deemed to be specified & a variation shall apply wherever works vary from the scope, drawings or standard procedures for that site.
- The price does not include endorsed fire plans, Clause 167A or 164B certificates unless specified in the quote.

Access

- Pricing is based upon access heights not exceeding 2.5 metres (refer to schedule of rates for pricing)
- Providing access is the responsibility of the owners. Should access not be provided, re-visits are charged as per [POL-007](#).
- Our quotation allows for the provision of free parking for one (1) vehicle on site. If a parking space is not provided it will be charged at cost + 20%
- Where a scheduled attendance is changed or postponed, re-scheduling fees are as per [PROC-031](#).
- Price based on all work being normal working hours (7am-3.30pm Mon-Fri).

Inspection & Testing Agreement

- An asset register and site setup fee will be invoiced on acceptance of any new contract. See schedule of rates for fees applicable to your site.
- Prices are subject to annual review in accordance with CPI ABS 6401, at 12 months of start date and every year following. 2020 Fire Protection reserves the right to review pricing at any time should input costs or legislation change.
- Non-compliance is not our responsibility nor is it grounds for dismissal or non-payment.
- Price is based upon access being available to all areas when booked.
- 5, 6, 10, 12, 24 & 25 year services/ overhauls from AS1851 are not included and will be quoted when due.
- Pricing is based on water &/or power supplies being able to be shut off effectively and safely for works to occur. Traffic control where isolation valves are within roadways is not included. Excavation where water supply valves are underground or covered is not included.

- We accept no responsibility for the efficiency, structural or hydraulic adequacy of any on-site drainage or pipe work used during testing.
- Provision of reports or statements include the site attendance to assess and one virtual meeting to discuss. Physical attendance or updates to quotes or invoices are charged as per [POL-008](#).
- A variation to the agreement at the schedule of asset-test-rates (available upon request) will be issued if actual asset quantities tagged at the annual test exceed quoted estimates (or asset quantities provided). This also applies if assets are added (e.g. upgrades, fire orders or new construction) at a later time.

Inspection & Testing Exclusions

- Price does not include maintenance tags, anti-tamper seals, pressure test, refill, oil, fuel, bunding, globes, tubes, batteries, logbooks or call-outs.
- Batteries in smoke alarms, AS1851 tags, tubes and other minor consumables will be replaced at the annual inspection at additional cost where required.
- Price *excludes* extinguisher pressure test, recharge & travel time.
- Price does not include fire dampers, lightweight construction, hoppers, emergency lifts, mechanical-air handling systems, pressurising systems, brigade monitoring or smoke control systems except where stated otherwise.
- Testing of backflow prevention devices is not included unless otherwise specified.
- No allowance has been made for costs, which may be incurred resulting from the presence of asbestos. If asbestos is present on site, a copy of the asbestos register must be provided with the signed agreement. Risk or re-attendance created due to later identification of asbestos is not 2020 Fire Protection's responsibility.
- Price does not include collating or calculating baseline data required for testing or assessment. POA.

Annual Fire Safety Statement Assessment

- Endorsing measures on an annual fire safety statement is not included unless stated otherwise and if included, will only be endorsed if compliant.
- Signing Section 7, 8 or 9 of the Annual Fire Safety Statement is not included.
- We take no responsibility for fines issued for late or incorrect fire safety statement submission to council.
- Annual fire safety statement fee does not include assessment of items hidden by building works or where plans or base-line data is unavailable.
- Where others complete repairs, AFSS cannot be endorsed until re-inspection at additional cost and this is not grounds for non-payment or cancellation. Refer to schedule of rates for pricing
- Price does not include the assessment, certification or compliance of wall cladding systems.
- Price does not include the assessment, certification or compliance of building components not listed in the annual fire safety statement.
- Hydro-static testing of any system specifically excludes liability for failure of the system under test.
- Prices for inspection & testing does not include the endorsement of essential fire safety measures on the AFSS unless stated otherwise.
- Our ability to provide an accurate & on-time certificate or statement for works undertaken is reliant on the existing systems being compliant and the schedule provided being accurate.

- Defect reports, quotes, scopes, fire order quotes are not BCA-Audit or building defect assessments.

Repairs/Minor Works

- Urgent repairs may be carried out up to \$550 + GST without approval from client if required to ensure the system remains operating reliably.
- Should a work order be cancelled, we reserve the right to charge for materials, labour and admin expended.
- Where a lock is replaced, price does not include re-keying of the lock unless specified in the quote.
- Price excludes Home Owners Warranty (HOW) insurance if applicable.
- Works may cause damage around the item being repaired, including concealed spaces. All possible care will be taken; however, 2020 Fire Protection takes no responsibility for the condition or damage to surrounding surfaces or equipment.
- During any drilling into walls, floors or ceilings, we take no responsibility for services hidden or located within or through the penetration.
- Smoke alarm installation includes connection to an un-switched 240v active within 2 metres only.
- Detection, sprinkler and alarm system installation does not include connection to, or supply of monitoring equipment.
- Detection works does not include concealed space detectors unless detailed plans are provided at time of quote.
- Wiring installation does not include chasing of cables, locating of cables or detectors hidden by building works.
- Twelve (12) months' warranty is provided on all new parts from date of commissioning.
- Fire door prices are based on re-use of existing door hardware. Should equipment be defective or non-compliant, replacement will be additional.
- Fire Door installation does not include painting/patching of doors/frames/walls.
- New doors are paint grade without mouldings, unless stated otherwise.
- Standard lead-time for the manufacture of fire doors is 15 working days.
- We cannot guarantee that existing door hardware once removed and then refitted will function correctly.
- In the event of new hardware being required, additional cost will apply.
- Non-complying hardware on door sets will not be (re)-installed.
- No allowance is made for new signage or removal and replacement of existing signage on doors unless stated otherwise.
- As-built drawings are only included in our price if stated as being included.
- As-built drawings where included are on the assumption of a base-building CAD drawing supplied for our use.
- Fit-out pricing assumes there are no special conditions relating to drain-down, programming, access &/or isolation of the existing systems.
- Drain-down, isolation or programming of fire systems are based on 2020 Fire completing in-house. If alternate contractors required to be engaged for this purpose, invoices will be on-charged at cost + 20%.
- Sprinkler pricing assumes the block plan is accurate and the devices connected to the correct system.
- Price only covers those items observed on site or addressed in the drawings. Hidden services & works are not included.

- Our price assumes that any WH&S inductions (not inc. White-card) will take less than 30 mins per attendee/annum.
- Sprinkler installations & fit-out assume that flexible droppers are permitted.
- Variations issued may not be reassessed after initial approval.

Invoicing & Payment Terms

- Invoices are issued to the client contracted in the agreement. No invoices will be issued to any other party unless payment is received at time of acceptance.
- Amendments or splitting of issued invoices will attract administration fees as per [POL-008 V1](#)
- Trading terms are 30 days from date of invoice. Commissioning, certification &/or AFSS endorsement will not proceed or be issued if unpaid.
- Late fee as per schedule of rates will automatically be charged per invoice where payment is not received by the due date.
- If invoices for works on a site exceed 45 days overdue, testing will be stopped for the period until invoices are paid. No refund will be given for periods where testing not completed due to non-payment or no access.